



Department of **Communities**

Department of **Health**

## Community Service Support Referral Pathway for COVID Positive People

**For the most up to date information on COVID-19 refer to:**

[COVID-19 \(coronavirus\) \(healthywa.wa.gov.au\)](https://healthywa.wa.gov.au/COVID-19)

**General Enquires Call 13COVID (132 68 43)**

### **To Request Emergency Accommodation or Welfare Assistance to Isolate**

Emergency Welfare Assistance is to meet immediate, basic and essential needs when there are no existing supports/services available (subject to eligibility – see below)

**Call 13COVID (13 268 43) Option 5, Option 2 – Emergency Welfare Support**

### **To Register a Positive Rapid Antigen Test**

Online: [Rapid antigen test \(RAT\) \(healthywa.wa.gov.au\)](https://healthywa.wa.gov.au/rapid-antigen-test)

or Call 13COVID (13 268 43)

### **To Register for WA COVID Care at Home**

Online: [WA COVID Care at Home \(healthywa.wa.gov.au\)](https://healthywa.wa.gov.au/wa-covid-care-at-home)

COVID Care at Home (for COVID positive people at increased risk of hospitalisation)

**Communities will conduct a welfare assessment to determine the individual's needs and capacity to self-manage.**

### **To be eligible for emergency welfare services a person must:**

- be currently located in Western Australia, and
- require emergency welfare support within the following Welfare Domains.

### **Welfare Domains – To meet immediate, basic and essential needs while isolating:**

Emergency Accommodation	Requests for emergency accommodation are subject to an assessment based on public health infection control principles
Emergency Food	Includes essential food items * Excludes alcohol and tobacco
Emergency Clothing & Personal Requisites	Basic essential clothing, toiletries and baby-care items
Personal Support Services	Continuity of existing care remains the responsibility of the provider Includes general information to assist people to access necessary supports or self-support * Excludes psychosocial, medical or clinical support